



















CUSHMAN & WAKEFIELD / CBS INTERNATIONAL

REPORT ON ESG REALIZED ACTIONS

2023





KEY MESSAGE

Community support activities, contribution to community development and solidarity with its most vulnerable members are of particular importance in the times of great challenges.

Through regular donations to socially disadvantaged groups and numerous actions in which CBS International Serbia employees participate, we work to improve the quality of life of the community, children, minorities and vulnerable groups and to empower women.







ENVIRONMENTAL INITIATIVES/REALIZED ACTIONS

Garbage Recycling

Implementation of the garbage recycling system in CBS International HQ Training for the employees and training on the importance of the waste distribution and management

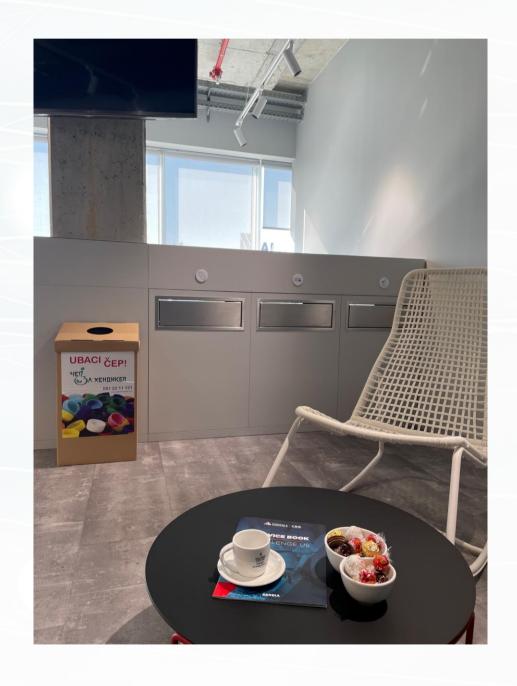
Date: January 2023

Association Čep za hendikep

The Association Čep za hendikep emerged as a civic initiative launched by people with disabilities – users of mechanical and electrical equipment, in order to improve their own position. It started as a campaign, after which the association called "Čep za hendikep" (Bottle caps for the handicapped) was founded in 2013.

Implementation of the Čep za hendikep box in CBS International HQ and other CBS International sales offices in Belgrade

Date: January 2023





ENVIRONMENTAL INITIATIVES/REALIZED ACTIONS

ISO Standards

Implemented the most recognized quality management standards. We remain dedicated to strive constantly to improve the efficiency of our services that go beyond clients' expectations and committed to quality, safety and environmental sustainability in the facilities services.

- ISO 9001 helps create consistently high-quality #services which ensures client satisfaction, improves customer retention rates and delivers other benefits for businesses.
- ISO 14001 enables a company to continually monitor, measure and minimise its impact on the environment.
- ISO 45001 looks at both risks and opportunities for workplace health and safety.
- ISO 10002 can help enhance performance in the area of complaints handling and increase the satisfaction of customers to facilitate the achievement of sustained success.

CBS Facility Services has obtained certificates:

Solution Services (Services)

Solution Service

Date Q1 2023



Belgrade Women's shelter / Safe House

Regular financial support for the Charitable organization dedicated to supporting victims of domestic and intimate partner violence (Women's shelter / Safe House)

Every year, CBS International is donanting financial aid to the Women's shelter / Safe House in Belgrade on International Women's Day 8th of March.

Date March 2023







BELhospice Charity Bowling

BELhospice is specialised charity organisation in Serbia that provides palliative care to cancer patients during the last phase of their illness. Palliative care is an approach that improves the quality of life of patients and their families facing the problem associated with life-threatening illness, through the prevention and relief of suffering by means of early identification and impeccable assessment and treatment of pain and other problems, physical, psychosocial and spiritual.

CBS International Women participated at Charity Bowling and provided financial support to BELhospice.

Date March 2023





Financial support for Sports organization

Financial support for the purchase of the sports equipment and sports jerseys for two sports clubs

- 1. Basketball Club Dynamic, Belgrade
- 2. Futsbal ClubWinter Sport, Nis

Date Q1-Q2 2023







Financial aid for the purchase of the musical instruments

Naissus is the Youth Philharmonic Orchestra in the city of Nis, Southern Serbia

CBS International provided the financial aid for the purchase of the musical instruments for young musicians

Date May 2023





Support after devastating earthquakes in the Republic of Türkiye

President of the Turkish-Serbian Business Association, Mr. Fatih Karaca, handed a thank-you-plaque to Mr. Dragan Radulovic, Group CEO of CBS International Serbia for his valuable support after devastating earthquakes that hit a wide area of the Republic of Türkiye in February this year.

At the meeting the importance of joining hands in difficult times was emphasized. Also taking into consideration that not earthquakes but unplanned and inappropriate construction causes destruction, the crucial part of real estate advisory was also discussed, with the hope that similar disasters will not happen again.

Date August 2023







BELhospice Charity Ball

The 13th Annual BELhospice Charity Ball named "A Streetcar Hamed Hope" took place on September 9th at the White Palace.

The main goal of this charity night was fundraising for the further work of the BELhospice Centre for Palliative Care for free home care for oncology patients and their families, as well as to ensure the sustainability of the Hospice Day Centre in Belgrade.

This humanitarian event was supported and attended by TRH Crown Prince Alexander and Crown Princess Katherine. Many diplomats and representatives of the largest domestic and foreign companies operating in Serbia attended this event. CBS International Serbia is proud to be the part of such amazing initiative.

BELhospice is the first specialized charity organization in Serbia that provides palliative care to cancer patients during the last phase of their illness, as well as the care for children with life-limiting illnesses.

Date September 2023



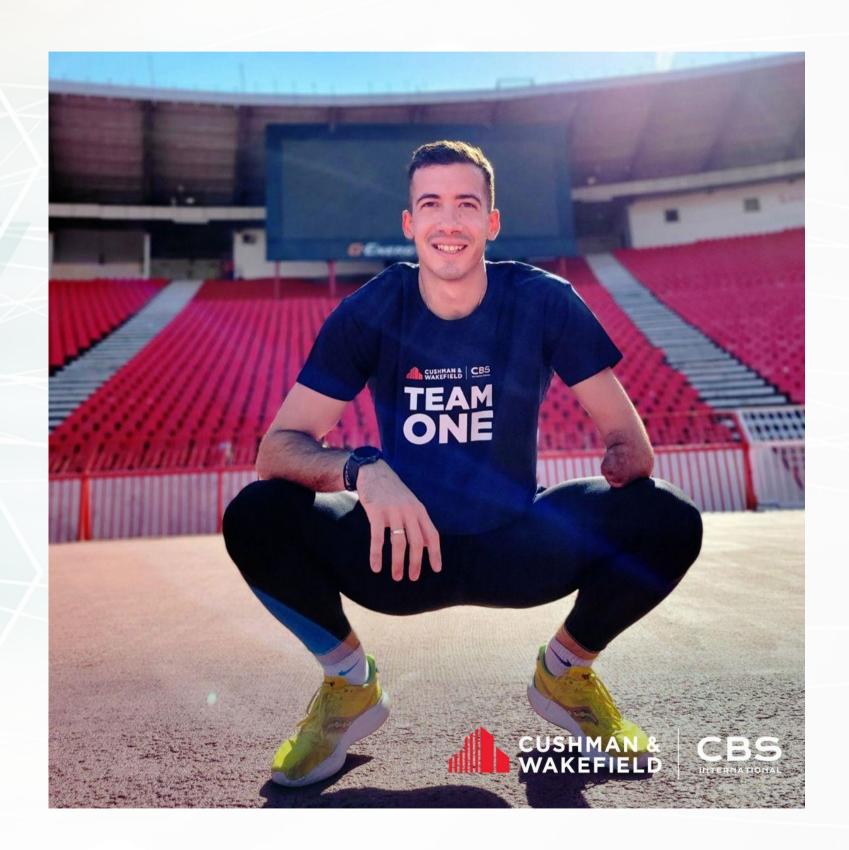


Financial aid for Para Athletics Champion Nemanja Matijasevic

Nemanja Matijasevic is Serbian Para Athletics Champion, winning the bronze medal at 2023 World Para Athletics Championship in Men's Long Jump.

CBS International is providing the financial aid during the time of Nemanja's training and his preparation for the participation at THE PARALYMPIC GAMES IN PARIS 2024.

Date October 2023



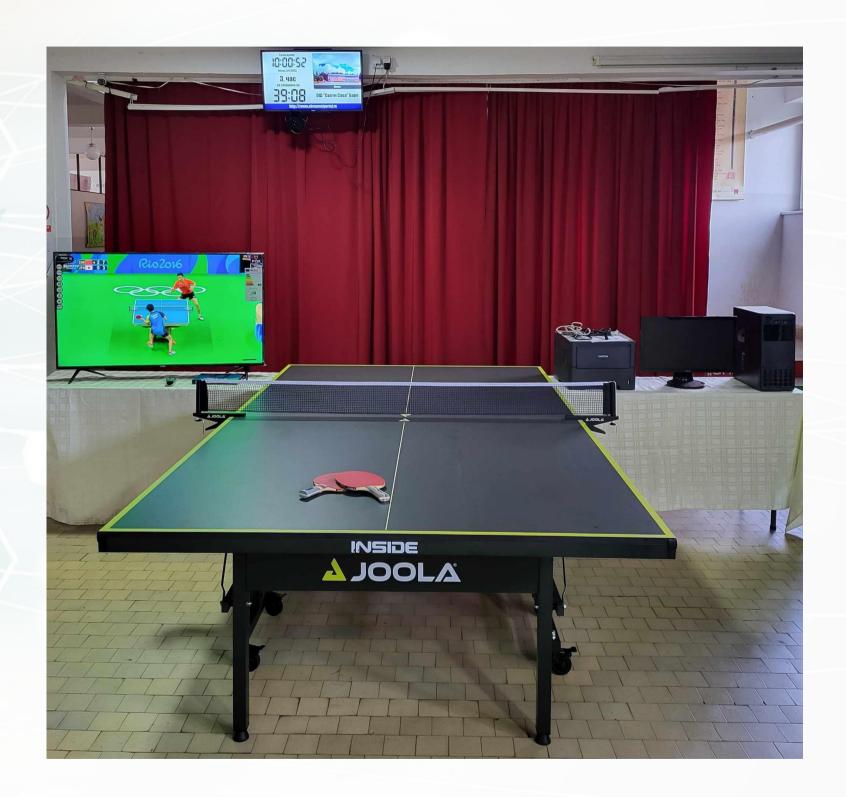


Teaching materials for the physical education

In cooperation with the company JOOLA Srbija, CBS International supported the purchase of teaching materials for the physical education in Sveti Sava Elementary School in Bara settlement, Sjenica municipality.

It is always inspiring to participate in such actions and we are proud for the opportunity to make table tennis a sport more accessible to children for their healthy childhood and upbringing.

<u>Date</u> November 2023





Support in goods for the Center for Youth Integration / Drop in shelter

Drop in shelter is a licensed service, recognized in Law on social protection, with the aim to improve life quality of the street involved children.

Drop in shelter beneficiaries are the children between 5 and 15 years of age who live or work on the streets of Belgrade and who are exposed to numerous risks due to a way of life.

CBS International is aiming to donate the goods (clothes, cosmetics, etc) for the New Year's presents for the children in Drop in shelter in Belgrade

Date December 2023



INITIATIVES/REALIZED ACTIONS IN THE PREVIOUS YEARS (1/2)

K.Đ.	Scholarship for a student at the Technical Faculty in Novi Sad
P.T.	Scholarship for a student at the Faculty of Architecture in Belgrade
Hilandar Monastery	Numerous activities related to the support and financial aid for the reconstruction of Hilandar Orthodox Monastery
Reconstruction of the family house	Financial aid for the construction of a house for a family of six in Mladenovac municipality
Organization Habad Serbia	Support for the achieving goals in the field of human rights and promotion of interculturality
Disability Services & Support Organization Ana Antonijevic in Kragujevac	Support to the members of the organization
Jovanje Monastery	Financial aid for the monastery
Organization <i>Prijatelj u nevolji</i> (Friends in need)	Purchase of special basketball wheelchairs for paraplegics to participate in sports activities
	Purchase of a wheelchair for the girl Dunja Mićić
Nikola Kojović Foundation	Support in achieving the Foundation goals
National Association Parents of Children Suffering from Cancer Nurdor	Financial aid for the Nurdor
Cika Boca Association	Support for the Association of parents and guardians of children suffering from malignant diseases

INITIATIVES/REALIZED ACTIONS IN THE PREVIOUS YEARS (2/2)

Association for the disabled persons Pobednik (Winner)	Financial aid and support for the activities carried out by the Association
Organization for the support of the children with disabilities <i>MaliVELIKI ljudi</i> (littleBig People)	Implementation of the action "Santa's Sleigh" for children in Serbia
Nature lovers from Lucani	Covering the costs of the association
Sveti Knez Lazar Church in Belgrade	Financial support
Royal Institution of Chartered Surveyors' LionHeart	Support for the LionHeart that provides support to RICS members of who have experienced difficulties in their lives
Presveta Bogorodica Church in Belgrade	Support in restoration of the Church in Belgrade
Humanitarian campaign "18 for 18"	Participation in the humanitarian campaign "18 for 18" of the Basketball Association of Serbia for purchasing the equipment for the treatment of amyotrophic lateral sclerosis
Blood donation	Participation in the blood donation campaign at the Airport City
Association of Citizens for the Treatment of Rare Diseases <i>ŽIVOT (Life)</i>	Financial support for the activities carried out by the Association
Sv. Janja Monastery in Rutosi	Financial support

